

PLANS AND DOCUMENTS  
referred to in the PDA  
DEVELOPMENT APPROVAL

Approval no: DEV2024/1573

Date: 11 April 2025

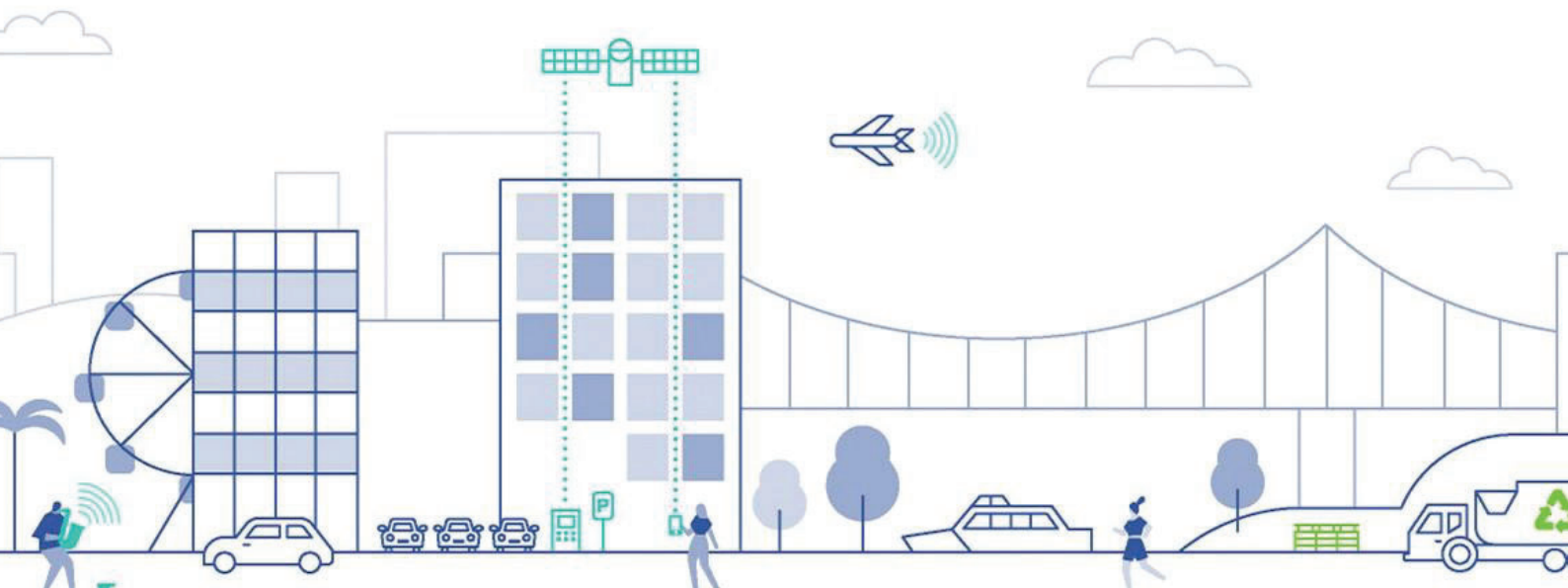


# Operational Waste Management Plan

Proposed Multiple Dwelling Development

At 330 MacArthur Avenue, Hamilton

On Behalf of Silverstone Developments



# About TTM

For 30 years, we’ve been at the centre of the Australian development and infrastructure industry. Our unique combination of acoustics, data, transport and waste services is fundamental to the success of any architectural or development project.

We have over 50 staff, with an unrivalled depth of experience. Our industry knowledge, technical expertise and commercial insight allow us to deliver an exceptional and reliable service.

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Data



Acoustics



Transport



Waste



Design

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## Revision Record

Issue No.	Author	Reviewed/Approved	Development Stage / Revision Description	Date
1.	N. Lee	S. Kenny	Schematic Design – OWMP Draft	28/10/2024
2.	N. Lee	S. Kenny	Schematic Design – OWMP DA Issue	04/12/2024
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# 1 Introduction

## 1.1. Background

Colliers International Engineering & Design (TTMC) has been engaged by Silverstone Developments to prepare an Operational Waste Management Plan (OWMP) to support a proposed residential development located at 330 MacArthur, Hamilton. It is understood this OWMP will accompany a Development Application submitted to Economic Development Queensland (EDQ).

## 1.2. Client Brief and Scope

The proposed development seeks to address planning assessment benchmarks in providing a deemed to satisfy waste management strategy. Additionally, a strategy that is as convenient as possible for both residents and servicing contractor while minimising ongoing building management expense.

The content of this OWMP is intended to provide information on the typical movement of waste streams from generation to collection. Information on refuse management is given for each building within the development.

Detailed information including site plans and drawings, recommended refuse management equipment and system specifications, common refuse signage as well as a list of terms and abbreviations are provided in the appendices.

The recommendations in this report relate to the operational phase of the development only. Additional requirements for refuse management during or after demolition or construction phases are not included and require a dedicated plan.

The items covered within the OWMP are described in Table 1.1.

Table 1.1: Scope Items

Item	Description
Refuse streams	Identification of refuse streams & anticipated development refuse volumes likely to be produced
Refuse separation	Recommendations for appropriate segregation methods for each refuse stream
Refuse collections	Assessment of refuse collection vehicle (RCV) access and manoeuvring
Refuse storage	Detailed analysis of refuse storage facilities and design
Refuse transfer	Assessment of refuse transfer between refuse storage and collections areas
Refuse disposal	Recommendations for refuse disposal within the development
Refuse management equipment	Identification of recommended and optional refuse management systems and equipment
Refuse management operations	Recommendations for operational efficiency and ongoing management, including refuse minimisation, tenant education and safety
Building design	Recommendations for design of refuse management facilities

### 1.3. Site Analysis

The site is located at 330 MacArthur Avenue, Hamilton and is formally described as part of Lot 5 on SP337697 as depicted in Figure 1.1.

The site is located within the *Mixed use medium density sub area 3* of the Northshore Hamilton Priority Development Area (PDA).

The site has frontages on Macarthur Avenue and Karakul Road with a proposed right of way easement with the adjoining Lot 1. All vehicular access for the site will occur via Karakul Road.

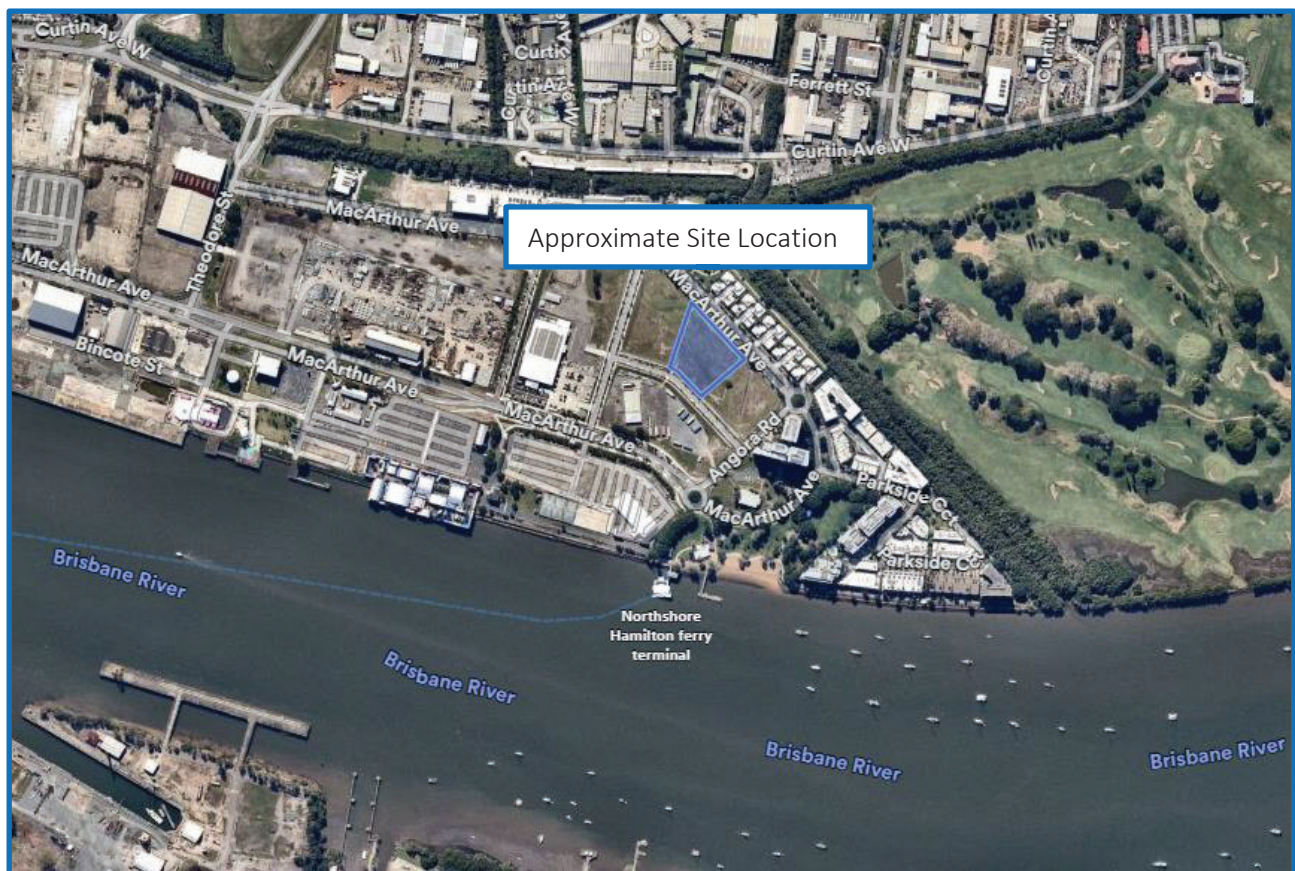


Figure 1.1: Site Location

Source: Nearmap, Image Dated 03/06/2024

## 1.4. Site Statistics

The proposed development consists of 2 multiple dwelling buildings over common basement providing the car and bike parking of both buildings.

Communal occupant amenity space is provided at grade between to the two buildings.

Figure 1.2 provides a summary of the development as context for the refuse volume information provided in Section 2.

ABOVE GROUND - NORTH								
LEVEL	TYPE	GFA (sqm)	NSA (sqm)	POS (sqm)	1 BED	2 BED	3 BED	TOTAL APT
ROOF	PLANT/AMENITIES							
4	RESIDENTIAL	1,006	924	180	2	6	2	10
3	RESIDENTIAL	1,006	924	180	2	6	2	10
2	RESIDENTIAL	1,006	924	180	2	6	2	10
1	RESIDENTIAL	1,099	1,013	208	2	7	2	11
G	RESIDENTIAL	1,448	984	372	3	6	2	11
<b>TOTAL</b>		<b>5,565</b>	<b>4,769</b>	<b>1,120</b>	<b>11</b>	<b>31</b>	<b>10</b>	<b>52</b>
Note. North tower ground level indoor amenity includes central courtyard amenity								
APARTMENT MIX					21%	60%	19%	100%
ABOVE GROUND - SOUTH								
LEVEL	TYPE	GFA (sqm)	NSA (sqm)	POS (sqm)	1 BED	2 BED	3 BED	TOTAL APT
ROOF	PLANT/AMENITIES	101						
6	RESIDENTIAL	884	815	186		8	1	9
5	RESIDENTIAL	884	815	186		8	1	9
4	RESIDENTIAL	884	815	186		8	1	9
3	RESIDENTIAL	884	815	186		8	1	9
2	RESIDENTIAL	884	815	186		8	1	9
1	RESIDENTIAL	853	783	173	1	7	1	9
G	RESIDENTIAL	834	715	324	3	5	1	9
<b>TOTAL</b>		<b>6,208</b>	<b>5,673</b>	<b>1,427</b>	<b>4</b>	<b>52</b>	<b>7</b>	<b>63</b>
APARTMENT MIX					6%	83%	11%	100%

Figure 1.2: Development Summary

Source: Carr, Project: Lot 17 Northshore Hamilton, Drawing: Development Summary, Drawing Number: TP1-0002, Rev:

1

## 2 Regulatory Refuse Management Requirements

This section provides the detailed refuse calculations and describes the arrangements for the collection, storage, transfer and disposal of refuse within the development as deemed to satisfy current assessment benchmarks. This includes associated bin quantities, storage capacities, equipment details, collection frequencies and site access details.

### 2.1. Regulatory and Governance Considerations

#### 2.1.1. State Government Development Scheme

This plan has been prepared to align with the refuse requirements of the Northshore Hamilton PDA Development Scheme. TTMC has referred to the requirements of Section 2.5.4.7 and Schedule 2 as these sections outline the waste management controls for all development within the PDA.

Whilst the application will be submitted to EDQ as a Development Application, it is noted that the site is located within the Brisbane City Council local government area. As such, where relevant this development has been designed to align with the respective provisions of the Brisbane City Council City Plan 2014 as outlined in Section 2.1.2.

Table 2.1 details the refuse management items addressed to align with the Northshore Hamilton PDA Development Scheme.

Table 2.1: OWMP Development Scheme Checklist

Northshore Hamilton PDA Development Scheme – October 2022		
Item	Requirement	Compliance / Comment
<b>Section 2.5.4.7 – Waste Management</b>		
Development:		
(i)	Provides facilities for the safe and efficient removal of waste	Complies – Details throughout this OWMP.
(ii)	Provides facilities for recycling, composting and waste reduction	Complies – Details throughout this OWMP.
(iii)	Ensures that no liquid or solid wastes, other than stormwater, are discharged to neighbouring land or waters	Complies – Sewer connected drainage points in all refuse storage locations.
(iv)	Ensures waste access and collection points and servicing areas for waste collection vehicles are appropriately designed to mitigate and manage acoustic and odour impacts	Complies – Located within fully enclosed dedicated rooms within building.
(v)	Ensures waste management areas are designed to be integrated into part of the development, preferably within the building or specifically designed enclosed areas, and designed to avoid disruption to movement and circulation areas ensuring the safe, convenient, and prioritised movement of pedestrians, active transport users and private vehicles.	Complies – Storage located within fully enclosed rooms, not visible from the public realm.

### 2.1.2. Council's Refuse Planning Scheme

As this development is located within the Brisbane City Council (BCC) Local Government Area, and where specific design controls are not provided within the PDA Development Scheme, this plan has been prepared to generally align with BCC's refuse requirements of SC6.26 Refuse Planning Scheme Policy (PSP v30). Additionally, PO32 of the Multiple dwelling code and PO8 of the Infrastructure design code.

TTMC has referred to BCC's requirements as outlined in the Refuse PSP under section 2, 3 and 4 as these sections are related to general requirements for all developments and specific controls for residential uses.

Specific design details addressed to achieve compliance with BCC's Refuse PSP requirements is located in *Appendix A*.

## 2.2. Anticipated Refuse Volumes

The refuse volumes utilised for the calculation of residential refuse storage area are based on Brisbane City Council's standard rated entitlement. The entitlement is unchanged from the freestanding dwelling rate regardless of dwelling size. The rated entitlement applied to refuse calculations below is a requirement for development consent and not reflective of actual refuse generation.

A residential collection frequency of 3 times per week has been established for both general waste and commingled recycling in line with BCC's 'Residential (on-site bulk) service frequency and compaction requirement' guidelines.

Table 2.3 and Table 2.4 outline the refuse generation volumes for each building which form the basis for waste storage area design and sizing.

Table 2.2: Refuse Generation Rates

Generation Rate	Applied To	Measure	General Waste	Combined Recycling
Residential	All Residential Units	L / Unit / Week	240	240

Table 2.3: Refuse Calculations Building 1 - North

Area Description	Measure	Quantity	General Waste L/Week	Commingle Recycling L/Week
Residential Apartments	Unit	52	12,480	12,480
Total Weekly Volumes Compacted (L / Week)			4,160*	N/A
Volumes per Day (L / Day)			594*	1,783
Volumes per Collection (L / Collection)			1,387*	4,160
Collection and Equipment Details	Collections per Week		3	3
	Storage Capacity		3 Days	3 Days
	Equipment Size		1100L	1100L
	Equipment Quantity Required		1.26	3.78
	Equipment Quantity Provided		1 + 1	4 + 1

\*Compaction ratio of 3:1 used for calculation purposes

Table 2.4: Refuse Calculations Building 2 - South

Area Description	Measure	Quantity	General Waste L/Week	Commingle Recycling L/Week
Residential Apartments	Unit	63	15,120	15,120
Total Weekly Volumes Compacted (L / Week)			5,040*	N/A
Volumes per Day (L / Day)			720*	2,160
Volumes per Collection (L / Collection)			1,680*	5,040
Collection and Equipment Details	Collections per Week		3	3
	Storage Capacity		3 Days	3 Days
	Equipment Size		1100L	1100L
	Equipment Quantity Required		1.53	4.58
	Equipment Quantity Provided		2 + 1	5 + 1

\*Compaction ratio of 3:1 used for calculation purposes

## 2.3. Refuse Bin, Equipment Requirements and Specification

Table 2.5 and Table 2.6 outline the total number of bins and additional equipment required for the development based on the volume calculations above.

As actual refuse volumes may vary from assessment benchmarks, bin numbers and sizes may need to be altered to suit the building operation and occupant needs.

Table 2.5: Combined Total Bin Requirements

Refuse Stream	Bin / Storage – Size or Type	Number Required
General Waste	1100L	3 + 2 1 to remain beneath the chute discharge of each building during servicing
Commingled Recycling	1100L	9 + 2 1 to remain beneath the chute discharge of each building during servicing

Table 2.6: Combined Additional Equipment

Description	Quantity	Capability / Specification - See <i>Appendix A</i> for further details
Dual Refuse Chutes	2 (1 per building)	Co-located refuse chutes for the disposal for general waste and commingled recycling. Disposal points provided on each habitable level. One chute system in each building. TTM recommends a minimum 600mm chute diameter for commingled recycling applications.
Integrated Chute Discharge Compactor	2 (1 per building)	For use with general waste only. Will have a capacity to achieve an average compaction ratio of 3:1. <i>Elephant's Foot Ceiling Mounted Chute Compactor used for architectural design purposes. Model with equivalent capabilities may be installed.</i>
2 x 1100L Bin Linear Conveyor	4 (2 per building)	Automates bin rotation beneath the chute discharge for both general waste and commingled recycling in each building. Reduces the overall level of building management intervention required. <i>Elephant's Foot 2 Bin Conveyor used for architectural design purposes. Model with equivalent capabilities may be installed.</i>
Refuse / Cleaner Trolleys	Optional	May be supplied to assist residents in transfer of refuse to the refuse room or from communal areas.



## 2.4. Refuse Disposal

The tables in this section summarise general recommended disposal arrangements for frequently generated and infrequently generated refuse for each development component. Section 2.4.1 describes the frequently generated refuse streams that are generated in high volumes for any given period and require significant capacity for storage prior to collections. Section 2.4.2 describes the infrequently generated refuse streams that are generated in relatively low volumes, and where minimal provision for storage can be easily managed by collection frequency and ad hoc storage arrangements.

### 2.4.1. Frequently Generated Refuse

Table 2.7: Disposal of Frequently Generated Waste

Refuse Stream	Disposal Details
<b>WASTE</b>	
<b>General Waste</b>	<p>Space for bins to store one day's worth of generated refuse will be provided in each residential apartment. Each day or as required, general waste will be transferred by residents to the chute access hoppers on each habitable residential level in each building. The refuse chute will discharge directly into the bulk bins stored in the chute discharge room. The chute hopper doors will be colour-coded for easy identification and to support the separation of refuse streams. Instructions on the use of the chute system will be required to be included in the resident manual.</p> <p>Waste bins should always be lined with bags and the bags tied before removal. Operationally, bins used for general waste should be limited to 40L or less and not exceed the dimensions of the chute hoppers.</p> <p>Bins are typically positioned in a cupboard beneath the kitchen sink. Waste bins should be accompanied by a commingled recycling bin in order to facilitate separation of general waste and recycling.</p> <p>Receptacles will be placed in all communal areas where refuse will be generated such as the roof terrace for collection and storage of at least one day of general waste. Bin quantities will be determined during the operational phase. A recycle bin will be positioned wherever a general waste bin is positioned to maximise recovery. Building management will assist with disposal of all refuse generated in communal areas.</p>
<b>Organic (Food) Waste</b>	<p>Separating organic or food waste from general waste is recommended to reduce the total amount of general waste produced. Separation may be considered and begin at any stage during the operational phase of the development.</p> <p>While BCC does not currently offer a food organics collection service to multiple unit dwellings, commercial options are available at additional cost.</p> <p>Alternatively, domestic composting equipment may be used for individual units or communally. Communal composting must be facilitated and managed by a building manager or caretaker to ensure correct usage.</p> <p>Where food waste is separated, caddy bins or bins less than 20L should be used in residential kitchens, for disposal of food waste. The bins are then transferred to the refuse room for collection. The content is then decanted in bulk bins or composting equipment provided. Transfer and collection should occur on a frequent basis to minimise odour amenity issues.</p>



Table 2.8: Disposal of Frequently Generated Recyclables

Refuse Stream	Disposal Details
<b>RECYCLING</b>	
<b>Commingled, including</b> <ul style="list-style-type: none"> <li>• glass</li> <li>• aluminum</li> <li>• steel cans</li> <li>• tins</li> <li>• cardboard</li> <li>• semi rigid plastics</li> </ul>	<p>Items for recycling must not be bagged and disposed in loose form. This can be done by decanting the materials from the individual receptacles into the recycling chute. The refuse chute will discharge directly into the appropriate bulk bin stored in the chute discharge room. The chute hopper doors will be colour-coded for easy identification and to support the separation of refuse streams. Instructions on the use of the chute system will be required to be included in the resident manual.</p> <p>Residents will access the central refuse storage room directly for disposal of all oversized recyclable materials, lifts will be utilised for vertical transfer.</p> <p>Residents will have receptacles within their individual units for collection and storage of at least one day of recycling. Recycling bins are typically placed under the kitchen sink next to the general waste bin.</p> <p>Recycling bins will usually be used for all recycling materials (commingled recycling). However, residents are encouraged to make use of the container refund scheme and separate eligible containers from the commingled recycling material (see below).</p> <p>Receptacles will be placed in all communal areas where refuse will be generated for collection and storage of at least one day of commingled recycling. Bin quantities will be determined during the operational phase.</p> <p>Container deposit / refund schemes are currently in place in Queensland. Various models exist including bottle return facilities and (automated) reverse vending machines.</p> <p>Occupants should be encouraged to separate containers that qualify for the schemes from the waste or recycling streams and send back to a return point. Storage space or dedicated bins within the units or refuse rooms can be provided.</p>

## 2.4.2. Infrequent Waste

Table 2.9: Disposal of Infrequently Generated Waste

Refuse Stream	Disposal Details
<b>Garden Organics refuse / Green Waste</b>	<p>Garden organic refuse also referred to as green waste will be produced from landscaped areas or potted plants around this development. Green waste is produced largely on a weather or seasonal dependent basis and based on plant selections. Green waste is usually removed by the designated maintenance contractor. Interim storage is not provided.</p> <p>The engaged contractor will be required to send this material to a composting or resource recovery facility rather than to a landfill.</p> <p>Alternatively, where onsite composting occurs, green waste may be combined with food waste for composting. Output product may be reused in site landscaping where appropriately matured or treated.</p>
<b>Hard Waste / Bulky Goods</b>	<p>Hard waste collections will be coordinated in line with BCC's hard waste collection arrangements for residential uses, and hard waste / bulky goods moved to the loading or a designated area for removal prior to collection. When storing bulky goods in a loading area, it is recommended that items are placed on a pallet for efficient loading via a pallet jack or forklift onto the RCV.</p>
<b>Hazardous Waste - Batteries</b>	<p>Batteries are highly volatile and must be disposed of separately and never in the general waste or commingled recycling bins. TTM recommend a communal disposal point is provided by site management and located in the main lobby or each building or alternate easily accessible location.</p>
<b>Hazardous Waste (paints, chemicals) Electronic Waste</b>	<p>It is expected that the building management assist residents with disposal of hazardous or liquid waste and any paint or chemicals as required and requested. Hazardous waste must be handled with due care, separated and securely stored for collection by a specialist waste contractor. Please refer to local and QLD government websites for further information.</p>

## 2.5. Refuse Storage, Access and Rotation Requirements

All refuse will be stored within bins housed within the dedicated refuse storage areas. All refuse storage and servicing areas are provided on Basement Level.

A chute discharge room is provided directly beneath the chute termination in each building. The chute discharge rooms are designed to house the chute discharge equipment including bin rotation and compaction equipment.

Access to the chute discharge rooms will be restricted to building management or approved personnel only via the restricted distribution of keys / fobs and signage. TTMC recommend that a lock-out function be installed on the chute hopper doors where the chute hopper door cannot be accessed when the chute discharge room doors are opened, which will prevent potential for injury to the building manager / cleaners by unexpected falling objects.

Building management / caretaker will be responsible for the rotation of bins between storage points to ensure convenient access for all residents and maintain disposal capacity.

A secondary bin store, referred to as the bin holding room, is provided for the storage of the combined total of all bins required for both buildings between services and will also serve as the collection point.

Residents from both buildings will access the bin holding room for the disposal all refuse materials not suitable for chute disposal.

The collecting contractor will access the bin holding room for the retrieval of bins for collections servicing.

The bin holding room is sufficiently sized to accommodate all of the bins required for the development as outlined Table 2.5. The equipment listed in Table 2.6 is split between the 2 chute discharge rooms.

Figure 2.1 and Figure 2.2 shows the configuration for each of the chute discharge rooms provided.

Figure 2.3 depicts the central bin holding room in context with the loading bay.

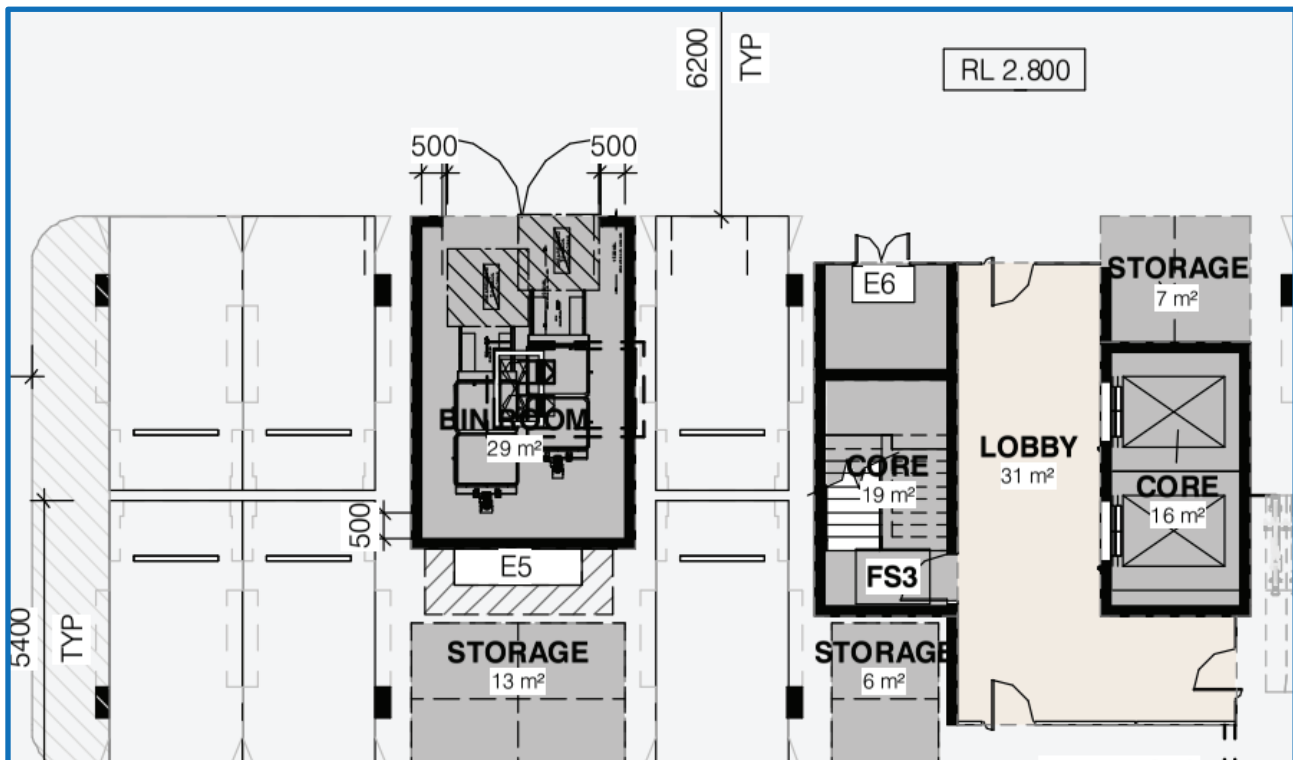


Figure 2.1: Chute Discharge Room Layout Building 1 – North

Source: Carr, Project: Lot 17 Northshore Hamilton, Drawing: Basement 01, Drawing Number: TP1-1001, Rev: 19

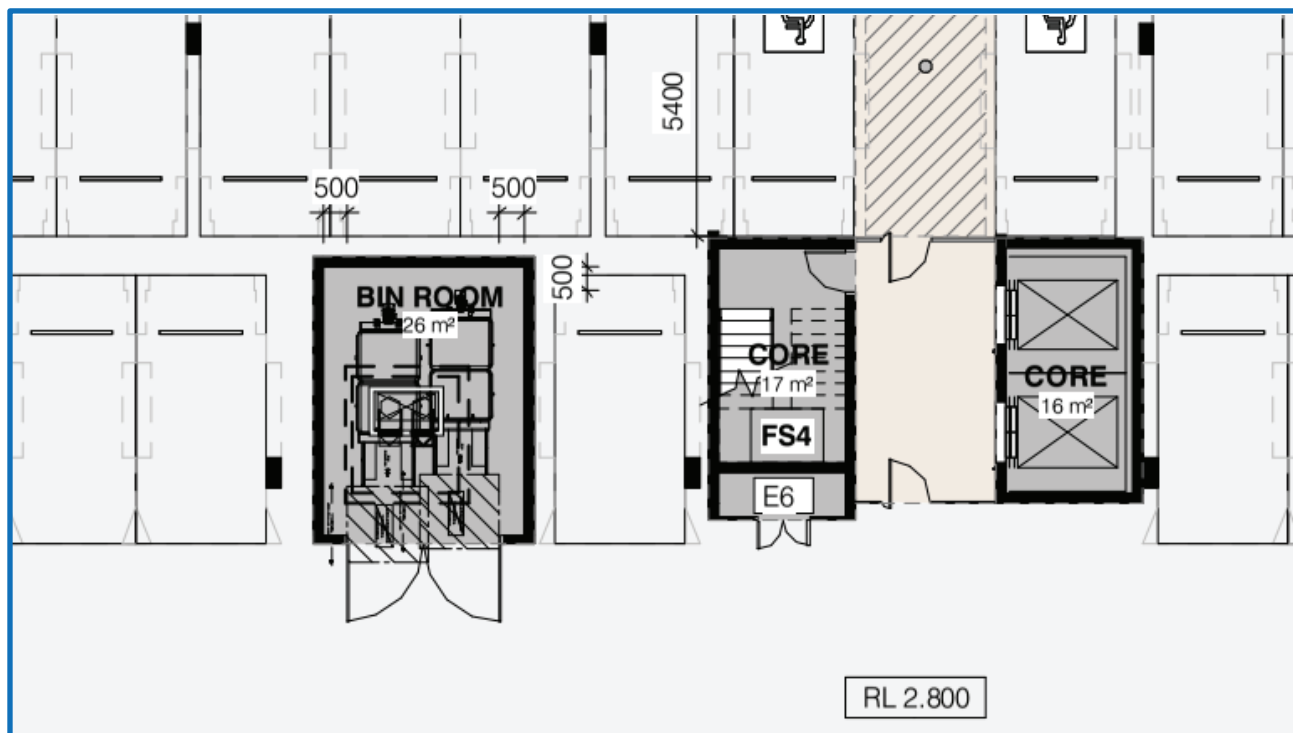


Figure 2.2: Chute Discharge Room Layout Building 1 – South

Source: Carr, Project: Lot 17 Northshore Hamilton, Drawing: Basement 01, Drawing Number: TP1-1001, Rev: 19

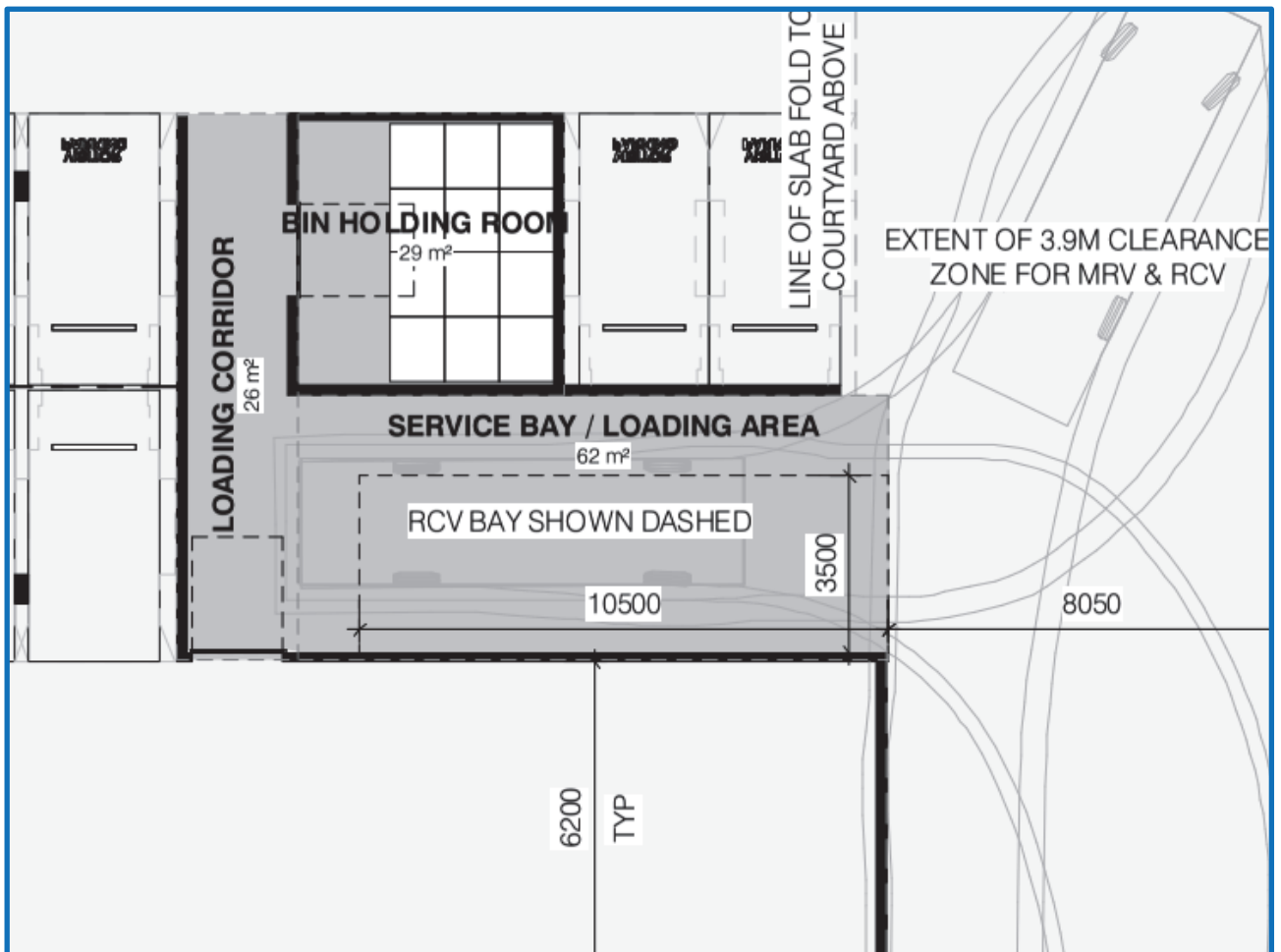


Figure 2.3: Bin Holding Room

Source: Carr, Project: Lot 17 Northshore Hamilton, Drawing: Basement 01, Drawing Number: TP1-1001, Rev: 19

Table 2.10 outlines the refuse storage area design criteria addressed for each storage point in order to minimise odours, deter vermin, protect surrounding areas, and make it a user-friendly and safe area.

Table 2.10: Refuse Storage Area Design Requirements

<b>Positioning Considerations</b>
Positioned in immediate proximity or directly accessible to the designated loading point
Storage provided is conveniently accessible to residents for disposal or accessed via chutes.
Is in a purpose-built storage room which is designed to be unattractive to vermin and used solely for the storage of refuse leaving the site only.
Not located adjacent to or within any habitable portion of a building or place used in connection with food preparation (including food storage).
Is positioned away from entrances to shops or residential premises
Is over 5m from any door, window or fresh air intake within the development or any adjoining site.
<b>Visual Amenity Considerations</b>
Is enclosed on all sides except for the access points to ensure bins are not visible from a public place, neighbouring properties, passing vehicles or pedestrian traffic external to the site.
Is designed to minimise their visual impact on the surrounding areas.
<b>Functional Design Considerations</b>
Is of sufficient size to accommodate the bins with sufficient clearance around the combined bin area
Doors / shutters wide enough to allow for the easy removal of the largest container to be stored.
Permits unobstructed access for removal of the containers to the service point.
The height of the bin storage area allows for waste bins to be opened and closed.
Does not have any steps or lips where bins are required to be moved.
Adequate artificial lighting.
Be fire rated and ventilated in accordance with the National Construction Code – Building Code of Australia.
<b>Bin Washing and Room Cleaning Considerations</b>
A hose cock provided inside each room for cleaning bins and the enclosures.
The walls, ceilings, floors and equipment are to be designed and constructed of impervious material with a smooth finish to allow for easy cleaning.
The floors to be graded to fall to a drainage point.
Drainage points connected to sewer in accordance with trade waste requirements.
Roofed and designed to prevent entry by rainwater.

## 2.6. Refuse Transfer

Residents will transfer all refuse vertically via the dual refuse chutes. Building management may consider providing refuse trolleys to assist in the manual transfer of bulky recyclable items not suitable for chute disposal.

The building manager or caretaker will be responsible for the transfer of bins between the storage points to maintain disposal capacity for residents and to ensure all bins are presented to the central bin holding room prior to service.

The collecting contractor will collect all bins directly from the bin holding room and manoeuvre to the RCV lifting mechanism and return after service.

Figure 2.4 illustrates a potential transfer path for the transfer of bins to the central bin holding room by building management.

The refuse transfer path has been designed to allow for:

The bins to be transferred via hard stand pathway.
Allows bins to be easily manoeuvred.
Does not impede traffic flow.
Does not extend through any habitable parts of a building or food premise
Does not have any lips, stairs or steps for bins to be manoeuvred easily.



Figure 2.4: Refuse Transfer Path

Source: Carr, Project: Lot 17 Northshore Hamilton, Drawing: Basement 01, Drawing Number: TP1-1001, Rev: 19

## 2.7. RCV and Bin Servicing Arrangements

All refuse will be collected by rear loading RCV. Council's appointed collecting contractor will be responsible for the collection of all residential refuse.

All RCV's enter site via the driveway crossover on Karakul Road and navigate the basement ramp to the designated loading bay in a forward gear. RCV's will perform a single reverse manoeuvre into the shared loading bay immediately adjoining the refuse storage area. Once the collections service is complete, RCV's will exit site onto Karakul Road in a forward gear.

Once the bins have been serviced, the contractor will return the bins to the central bin holding room where building management / caretaker will clean the bins as required and rotate bins between refuse storage areas for everyday use.

Figure 2.5 demonstrates the ingress and egress RCV swept path manoeuvres for a 10.24m rear loading RCV as specified in BSD 3008. Further details on vehicle access and on-site manoeuvring can be found in the transport report submitted with the submission.

The bin servicing area has been designed with the following features:

Has sufficient access and clearance for the waste and recycling collection vehicles to service the bins, including no overhead obstructions.
Allows bins to be serviced safely while minimising the impediment to vehicle movements during servicing.
Is clearly separated from car parking bays, footpaths and pedestrian access.
Is devoid of stairs, lips or ramps and allows bins to be manoeuvred easily.
Does not block the entry and exit to the property.
Is not adjacent to a kitchen or eating area for public use.
Is over 5m from any door, window or fresh air intake within the development or any adjoining site.
Is screened sufficiently to minimise the view of bins from neighbouring properties or passing vehicles and pedestrian traffic external to the site.
Is positioned away from entrances to shops or residential premises.



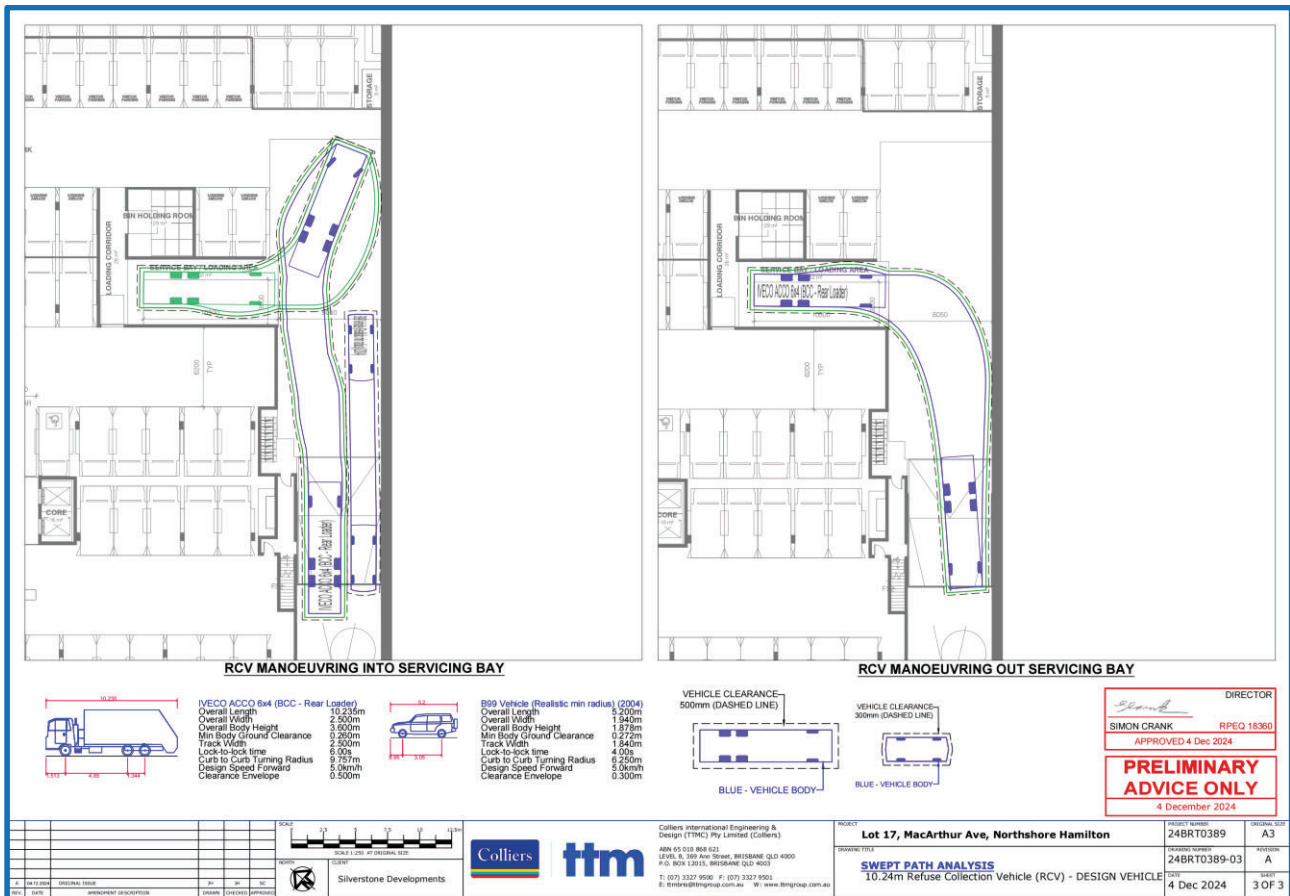


Figure 2.5: RCV Swept Path Analysis

## 3 Recommended Operational Refuse Management

**This section does not contain information relevant for building design assessment.**

This section relates to the outcomes and waste management practices of the development during the operational phase as recommended by TTMC. It is intended for use as a live document by the end user of the development to assist with the ongoing management of the development.

### 3.1. Anticipated Refuse Volumes

TTMC have worked extensively with operating residential developments within the Brisbane local government area. This includes establishing typical volumes of refuse generated through volumetric assessment. TTMC have established a flat generation rate applicable to developments containing mixed unit sizes. This rate is used to provide more accurate recommendations relating to anticipated bin numbers and building management intervention through bin rotations beneath the refuse chute.

It should be noted that these volumes are based on the maximum aggregate audit results of operational sites completed by TTMC and do not factor in potential demographic or socio-economic factors and therefore not site specific however, give an estimation of likely waste generation. Site specific auditing is recommended to establish actual refuse generation and composition of this site. Site specific auditing allows refinement of the overall refuse strategy.

#### 3.1.1 Refuse Profile and Stream Separation

Refuse generated by multiple dwelling residential apartments includes a substantial volume of food waste. TTMC recommend that food organic waste is separated from the general waste stream. Onsite composting or organics processing equipment should be considered within the final design and an area should be made available within the communal open space for the instigation of composting during the operational phase of the development. Where onsite composting or processing occurs, this must be undertaken through an onsite manager to ensure the correct use.

Alternatively, commercial collections may be undertaken by the development at an additional cost. BCC do not provide rating concessions for initiatives to reduce waste. Where commercial collections are undertaken this is an additional waste expense over BCC's waste rating charge.

TTMC recommend that Container Deposit Scheme (CDS) receptacles are also available for resident use, this may provide additional revenue to the development (such as social club funds) or be donated to charity. Single item recyclable streams as captured by CDS offer a higher value recyclable product than achieved through commingled recycling.

### 3.1.1. Recommended Refuse Bins and Equipment

Table 3.1 outlines the number of bins and additional equipment that may be implemented where an additional level of sustainability and landfill diversion is sought. The recommended level of stream separation may be implemented at any stage during the occupational phase of the site.

These recommendations are provided to assist in the instigation of collection services and provided based on TTMC's recommended stream separation.

Services may be provided utilising the central bin holding room as proposed within the development application.

Table 3.1: Recommended Bin Requirements (Total)

Refuse Stream	Bin / Equipment - Type or Size	Bins Required	Storage Capacity Between Collections
General Waste	1100L	2 - 3 + 2 1 to remain beneath each chute discharge during servicing	3 Days
Commingled Recycling	1100L	4	7 Days
CDS	240L	2	7 Days
E-waste (Excluding batteries)	1100L	1	Ad Hoc
Mixed Batteries	Countertop Receptacle	2	Ad Hoc

Table 3.2 outlines the equipment processing capacity recommended where food organics composting is undertaken on site, processing capacity may be comprised of multiple processing modules.

Additionally, Table 3.2 provides a comparison in number of bins should standard commercial food organics collections be preferred. TTM recommend storage intervals no exceeding two days between services where food waste is separated to prevent potential odour amenity issues.

Table 3.2: Food Organics Processing Capacity

Refuse Stream	Processing Capacity Per Day (Total)		
Food Organics	119kg		
	Bin / Equipment - Type or Size	Bins Required	Storage Capacity Between Collections
	240L	4 (2 per building)	2 Days

## 3.2. On-going Management

The tables below relate to a cycle of ongoing implementation, operation, review and amendment of the refuse strategy. These tables are intended to serve as a live document to be completed and updated during the operational phase of the development and therefore intentionally left blank.

Responsibilities will be assigned for all on-going refuse management related activities during the operation of the development. TTMC recommend the appointment of dedicated personnel to champion refuse management and sustainability. The following lists (Table 3.3 to Table 3.5) are designed to help manage and assign responsibilities and monitor the refuse operations. On-going management of the refuse strategy will maintain efficient services, a safe environment and improve on sustainability outcomes.

### 3.2.1. Implementation Phase

Refuse management tasks during the implementation of the refuse strategy are required prior to and during the early stages of building occupancy. An opportunity to revisit these tasks is provided at set intervals with the review of the refuse strategy.

Table 3.3: Implementation Checklist

Task	Assigned	Remarks
<b>Verify the as-built form of all refuse related areas.</b> This task does not refer to building certification but is typically undertaken by a specialist waste consultant prior to building certification. This provides an opportunity to identify variances in building form versus design and recommend alternate or mitigating refuse management strategies. This task may also be required during significant building refits or renovation.		
<b>Appoint personnel to oversee or undertake refuse management tasks.</b> A building manager or caretaker is typically appointed undertakes most operational tasks, engaging contractors for specialist tasks.		
<b>Conduct internal safety review.</b> An internal safety review is required to be undertaken to identify potential hazards in the implementation of the refuse strategy and risk mitigation opportunities. This includes the use of any refuse management equipment installed, as well as refuse transfer paths		
<b>Development of policy and procedures</b> Must be undertaken after safety review and abide by all relevant occupational health and safety legislation, regulations and guidelines to ensure site safety for visitors, staff and contractors. Also includes assessment of any manual handling risks and preparation of a manual handling control plan for waste and bin transfers.		

Task	Assigned	Remarks
<b>Engage refuse collection contractors.</b> Either council's collections contractor or a private contractor must conduct a site visit for the purposes of risk assessing the site prior to conducting services. Contractors must ensure that a full risk assessment of equipment, surfaces and related gradients is complete and procedural documentation is provided to the appropriate personnel. RCV manoeuvrability testing and the establishment of service frequency and timing is also undertaken at this time.		
<b>Install signage in all refuse disposal and storage points.</b> Signage is required to be installed to educate building occupants on location of disposal and refuse storage points. Additionally, to identify the accepted items disposed of in each refuse. The installed signage should be colour coded in accordance with AS 4123.7 – 2006 Mobile waste containers. Examples of signage are provided in the appendices.		
<b>Leasing Agreements</b> All leasing contracts should contain clauses pertaining to waste management arrangements and use of any associated equipment.		
<b>Education and Training.</b> Provision of equipment manuals, induction, training, health and safety procedures, risk assessments and personal protective equipment (PPE) to all staff / contractors associated with all waste management activities in order to control hazards.  The step is repeated through the operational phase of the development as required due to changes in users or personnel.		
<b>Consider fit out and move-in refuse.</b> Higher volumes of waste are generated during the initial occupant move-in or final fit out. This typically includes large volumes of cardboard. Additional bins or collections may be required.  This also applies to high turnover events and refits or renovation.		
<b>Baseline Refuse Auditing</b> A baseline audit once the development reaches 80% occupancy undertaken by a specialist waste consultant is recommended to identify refuse volumes and stream composition. This information is then used to establish potential recoverable material percentage based on initial waste practices and set recycling rate targets.		

### 3.2.2. Occupation / Operational Phase

Refuse management tasks during the occupation or operational phase of the development relate to the day to day and business as usual operational tasks that must be undertaken to execute the refuse strategy.

Table 3.4: Occupation / Operation Checklist

Task	Assigned	Remarks
<b>Facilitate disposal from communal areas, public realm and tenancies.</b> Appointed building manager / caretaker is required to transfer refuse generated in communal areas and the public realm to the refuse storage area for final disposal, this includes litter removal.		
<b>Manage rotations of bins to ensure convenient access.</b> Check bin fill levels and rotate / swap bins as required. Sufficient capacity must be provided for the disposal of all streams at all times including reduced personnel on site (such as weekends or public holidays). Where equal access to a refuse stream is not maintained, other streams may be contaminated leading lost resources.		
<b>Manage bin transfers to temporary holding or agreed servicing point.</b> Bins are required to be presented to the temporary holding or agreed servicing point prior to the scheduled service time and ensure the area is free from obstruction. Late bin placement or servicing obstruction may lead to missed bin services.		
<b>General cleaning.</b> Regular cleaning and maintenance of all refuse management facilities is important to maintain a safe and hygienic environment for visitors, staff and contractors. General cleaning is required for all refuse holding and transfer areas including <ul style="list-style-type: none"> <li>Refuse bins, rooms and storage areas</li> <li>Refuse transfer areas including lifts and staircases</li> <li>Any other refuse management equipment</li> </ul>		
<b>Perform spot checks on bin contents and refuse streams.</b> Building management regularly check for correct bin use and stream contamination. Early intervention prevents the development of poor practice and lost resources. Feedback and education is provided to the relevant parties (see below).		
<b>Ongoing education and communication.</b> On-going education is important to ensure people continue to use the facilities as originally intended and to avoid ongoing contamination of recoverable refuse streams. Appointed personnel should be actively involved in education of occupants and encouraging participation in recycling activities. Widespread communication of the achievements of the refuse strategy and areas for improvement encourage participant buy-in.		

### 3.2.3. Review and Amendment Phase

The review and amendment refuse management tasks relate to tasks undertaken on a routine (e.g. quarterly, bi-annually or annually) or ad hoc basis. At the completion of the review and amendment phase, the cycle restarts with the implementation of the amended refuse strategy.

Table 3.5: Review and Amendment Checklist

Task	Assigned	Remarks
<b>Coordination of specialised cleaning contractors as required.</b> Typical specialised cleaning services may include cleaning internal areas of compaction equipment (if selected); this reduces risk of blockage, odour and risk of fire.		
<b>Maintenance and servicing of refuse management equipment as per schedule.</b> Frequency depends on equipment, building operation and manufacturer specification. Routine maintenance reduces downtime and detrimental impact of unscheduled equipment breakdown.		
<b>Coordination of specialised equipment contractors as required.</b> May extend to ad hoc services requiring specialist equipment such as bulky / hard waste removal.		
<b>Internal safety review.</b> Routine safety reviews are required to identify changes to the site, work practices or legislation that may impact existing policies and procedures. Reviews should include visual inspection of equipment and user PPE. Any policy or procedure updates arising from a safety review must be immediately communicated.		
<b>Audit operational refuse volumes and composition.</b> As similarly undertaken at the beginning of occupancy a review by a specialist waste consultant is recommended to identify refuse volumes and stream composition. This information is then used to establish potential recoverable material percentage and identify opportunities for improvement in refuse strategy. Alternatively, an internal audit may be undertaken by visual inspection during on-site waste management handling activities. For example, cleaners may observe contents of waste receptacles when decanting caddies in larger bins and recording results, this method is less accurate than a comprehensive audit, however, give immediate indicative results and may be undertaken on an ongoing basis.		
<b>Review bin quantities and refuse management equipment.</b> Reviewing bin quantities and equipment is required ensure operational sustainability of refuse volumes and equipment remains fit for purpose. Consideration should be given where alternate equipment may provide improved outcomes. This review may form part of the external audit process (above) as recommendations made.		

Task	Assigned	Remarks
<p><b>Review service frequency and methodology on 6 monthly intervals with collecting contractor.</b></p> <p>The service frequency and service methodology should be reviewed once development is fully occupied and on rolling 6 monthly basis to ensure the optimum cost efficiency in services provided and explore options for additional services.</p> <p>Any potential changes to the bin numbers or bin sizes should be made in liaison with the appointed contractor to confirm cost or contract implications.</p>		
<p><b>Review of recycling rate target to target continual improvement.</b></p> <p>Once benchmarked performance has been assessed against the existing targeted recycling rate a new target can be established that strives for continual improvement.</p> <p>Any changes in targeted recycling rates and the achievements of the refuse strategy should be widely communicated to all uses.</p>		
<p><b>Update and amend OWMP based on review outcomes.</b></p> <p>On completion of the refuse strategy review the OWMP should be updated to reflect refuse strategy amendments and to enable implantation of refuse strategy.</p>		



## Appendix A Council PSP Compliance Checklist

BCC SC6.26 Refuse Planning Scheme Policy		
Item	Requirement	Compliance / Comment
<b>Section 2 – General Requirements</b>		
(1)	A written design proposal for waste collection is to be provided giving full details of the proposed solution, bin sizes, number of bins and the storage and collection areas, frequency of collection and the refuse collection vehicle size. Table 1 provides the dimensions and types of bins. Table 3 provides the specifications and types of collection vehicles.	Details provided in this OWMP.
(2)	The collection of refuse is to be considered during the planning phase of development. This includes the physical manoeuvring area for the refuse collection vehicle and the bin storage areas and collection points. Access for other road users including pedestrians, cyclists, motorists and other service providers (e.g. postal) is to be maintained.	Considerations provided within this OWMP.
(3)	The type of refuse service that is to be used (domestic or commercial) is identified, including whether the refuse collection vehicle is to be front loading, side loading or rear loading (sufficient height must be available).	Domestic refuse collected by rear loading RCV. 3.6m available.
(4)	Uses with high trip-end densities provide a transport impact assessment report in accordance with the Transport, access, parking and servicing planning scheme policy with an assessment of refuse storage and collection included.	See Transport Engineering documentation for details.
(5)	Where a Refuse Collection Vehicle (RCV) is required to manoeuvre from an on-site position, allow an additional 500mm clearance for vehicle turning dimensions (swept paths) and servicing. Three clear swept path lines must be demonstrated for the RCV, namely wheel path, vehicle body path and 500mm clearance path.	See Transport Engineering documentation for details.
(6)	The waste collection system is to achieve the following outcomes: <ul style="list-style-type: none"> <li>a. both the customer and service provider can access the bin storage area and collection point conveniently;</li> <li>b. the location, design and operation of the bin storage and collection system do not have unreasonable adverse acoustic, odour or visual impacts on the development, surrounding properties or the streetscape;</li> <li>c. the supply and servicing of either mobile garbage bins or bulk bins or refuse compactors complies with the requirements of this planning scheme policy.</li> </ul>	<p>Complies</p> <p>Complies – Collection service will be undertaken wholly on site.</p> <p>Complies</p>
<b>Section 3 - Access and Manoeuvrability</b>		
(1)	The manoeuvring of the refuse collection vehicle is undertaken in a safe and efficient manner, without detrimental impacts to pedestrian amenity or safety, Council or private infrastructure or the function of the road network.	See Transport Engineering documentation for details.
(2)	For multiple dwelling development accessed via a local, neighbourhood, district or suburban road, the refuse collection vehicle may enter the site in a reverse gear in a single movement.	Forward-in, forward- out manoeuvring provided.
(3)	For multiple dwellings development accessed via an arterial road, or where the refuse collection vehicle cannot reverse onto the site in a single movement, the refuse collection vehicle must enter and leave the site in a forward gear.	Forward-in, forward- out manoeuvring provided.
(4)	For development (other than a multiple dwelling) accessed via an arterial, suburban, district or minor road adjacent to an intersection with a major road, the refuse collection vehicle must enter and leave the site in a forward gear.	N/A – Residential site only.
(5)	Where refuse collection is from an on-site position, the area trafficked by the refuse collection vehicle must comply with requirements under the Transport, access, parking and servicing planning scheme policy including a minimum aisle/carriageway width of 6.5m wide.	Complies
(6)	For detached dwellings on rear lots, pavements/carriageways trafficked by a refuse collection vehicle have a minimum width of 5.5m.	N/A

Section 3 - Access and Manoeuvrability - Continued		
(7)	All entry and exit points are of a width and design that allows for sufficient ingress and egress for the refuse collection vehicle, including a minimum 6.5m crossover which is free from overhead projections inclusive of gardens or trees.	Complies
(8)	To maximise safety, the distance required for refuse collection vehicles to reverse on-site is minimised. Where on-site turnaround of the refuse vehicle cannot be achieved, the bin storage area and collection point is located within 20m of the street frontage.	Complies – Minimal reversing required.
(9)	Turnaround facilities for a refuse collection vehicle exist or are provided for where involving staged subdivision developments or where development is located on a no through road. Turning and manoeuvring facilities for refuse collection vehicles are provided to meet design requirements for the vehicles identified in Table 3.	N/A
(10)	Subdivision layouts are to provide for the safe and efficient operation and manoeuvring of a side-lift loading refuse collection vehicle. Layouts that require a refuse collection vehicle to reverse more than 20m are to be avoided. Where the provided transport network results in a stub road for a proposed future road connection, interim turnaround facilities must be provided in compliance with the Transport, access, parking and servicing planning scheme policy and the Infrastructure design planning scheme policy.	N/A
(11)	Adequate lift clearances are provided to overhanging trees and wires in accordance with Table 3.	Complies – 3.6m provided
(12)	The required vertical and horizontal clearances are provided for the service to operate safely and efficiently. Operational clearance dimensions are shown in Table 3 for various types of collection arrangements.	Complies
(13)	Access for a refuse collection vehicle to the collection point is maintained at all times.	Servicing occurs in shared loading bay.
(14)	Where non-residential development is proposing to use an alternative design vehicle other than those named in Table 3, written confirmation from the proposed licensed waste collection contractor giving full details of the bin size and the refuse collection vehicle size must be provided.	N/A
(15)	In instances where the gradient of the on-site manoeuvring area is greater than 5% (1:20), the pad that the collection vehicle will stand on while accessing refuse bins at the collection point, is to have a maximum gradient of 2% (1:50).	Complies – RCV will stand on a flat grade for servicing.
Section 4 - Residential Refuse Collection		
(1)	Residential development must be serviced by Council or their appointed collection contractor.	Complies
(2)	Residential development is to provide sufficient capacity for 240L of refuse and 240 or 360L of recycling per dwelling, allowing for one collection per week.	Servicing 3 times per week proposed.
(3)	Residential development is to utilise kerbside collection where the locations for both the bin storage area and kerbside collection point can be appropriately accommodated in accordance with section 4.1.	Greater than 10 dwellings kerbside collection not proposed.
(4)	On-site collection must be provided for in the following cases: <ul style="list-style-type: none"> <li>a. the development cannot accommodate external (fronting public road) kerbside collection; or</li> <li>b. the development comprises greater than 10 dwellings; or</li> <li>c. where the road verge is not properly shaped to the standard 1:50 gradient and a minimum of 2.5m wide or where the longitudinal road gradient is greater than 1:10.</li> </ul>	Complies
(5)	Refuse and recycling collection for a mixed use development ensures residential and commercial bins are stored separately with separate access to each.	Residential site only.
Section 4.1 - Kerbside Collection (MGB's) – N/A Greater than 10 dwellings, kerbside collection not proposed		

Section 4.2 – On-site Collection (Bulk Bins) – This section applies to Residential services		
(1)	In accordance with section 4, development will avoid adverse impacts to residents, pedestrians and roads users by providing sufficient capacity to achieve one collection per week while ensuring sufficient refuse and recycling capacity is provided to meet the needs of residents.	Complies
(2)	An on-site dedicated pedestrian route is provided and is separate from the required vehicle manoeuvring area to ensure pedestrian safety is protected. The pedestrian route is to provide access from the site's frontage to the development and will have a minimum width of 1.2m.	Complies
(3)	Bulk bins of 1.1m <sup>3</sup> or less are positioned so that collection personnel do not have to move them more than 5m. If a gradient is evident, speed bumps are provided to stop bulk bins from rolling away from the collection point.	Refuse storage immediately adjoins servicing area.
(4)	Bulk bins of 1.5m <sup>3</sup> or more are positioned so that front-lift refuse vehicles can drive directly to the container without relocating the bulk bin. If this cannot be achieved due to physical constraints, then the bulk bins are not moved more than 3m from the storage area to the collection point.	N/A – 1.1m <sup>3</sup> bins proposed.
(5)	<p>The storage areas for bulk bins are:</p> <ul style="list-style-type: none"> <li>a. contained in a roofed and wholly screened enclosure or room of sufficient size for the bulk bin quantity required;</li> <li>b. easily accessible for residents and for the required servicing of bins;</li> <li>c. screened from neighbouring properties to mitigate odour, amenity and noise;</li> <li>d. of a design to mitigate the harbourage of vermin or attraction of scavenging animals;</li> <li>e. provided with natural or temperature-controlled ventilation if in an enclosed room;</li> <li>f. of a design which maintains a minimum internal vertical clearance of 2.1m;</li> <li>g. kept clear of obstructions, such as fixed bay separators, that impede the ability to change from existing bin sizes or which otherwise limit future refuse collection options;</li> <li>h. are not to contain other amenities such as air-conditioning compressors, hot water systems or electrical hubs.</li> </ul>	Complies
(6)	Best practice may include allowing additional space for the storage of extra containers to separately store either organic waste or other recyclables in the future.	Adequate space provided.
(7)	<p>If a refuse or recycling chute is provided:</p> <ul style="list-style-type: none"> <li>a. it is to be constructed to allow refuse to fall into the centre of the bin;</li> <li>b. it is to have a door / lid to ensure clean changeover of bins;</li> <li>c. the chute room must be of suitable size to allow for an additional bin/s to remain under the chute discharge/s at all times;</li> <li>d. separate chutes and bulk bins are to be used for each waste stream;</li> <li>e. the room containing the chute and bin or compactor excludes all but authorised personnel;</li> <li>f. design best practice may include developments greater than 15m (3 storeys) in height utilising twin chutes or single chute dual stream technology with openings on each residential floor to enable chute disposal of both refuse and recycling.</li> </ul>	Complies
(8)	Environmental best practices may also include the installation of a trapped waste connection to the sewer system.	Complies
Section 5 – Non-Residential Refuse Collection – Residential site only		

## Appendix B     Site Plans and Swept Path Analysis

Carr Architecture ABN 47 099 963 206  
Carr Interiors ABN 56 126 212 575

BIKES	REQUIRED	PROVIDED
VISITOR	29	29
RESIDENT	115	115
TOTAL	144	144

Rev	Date	Chkd	Reason for Issue
Based on Drawings Received:			

**carr**

Level 4  
31 Flinders Lane  
Melbourne VIC  
3000 Australia

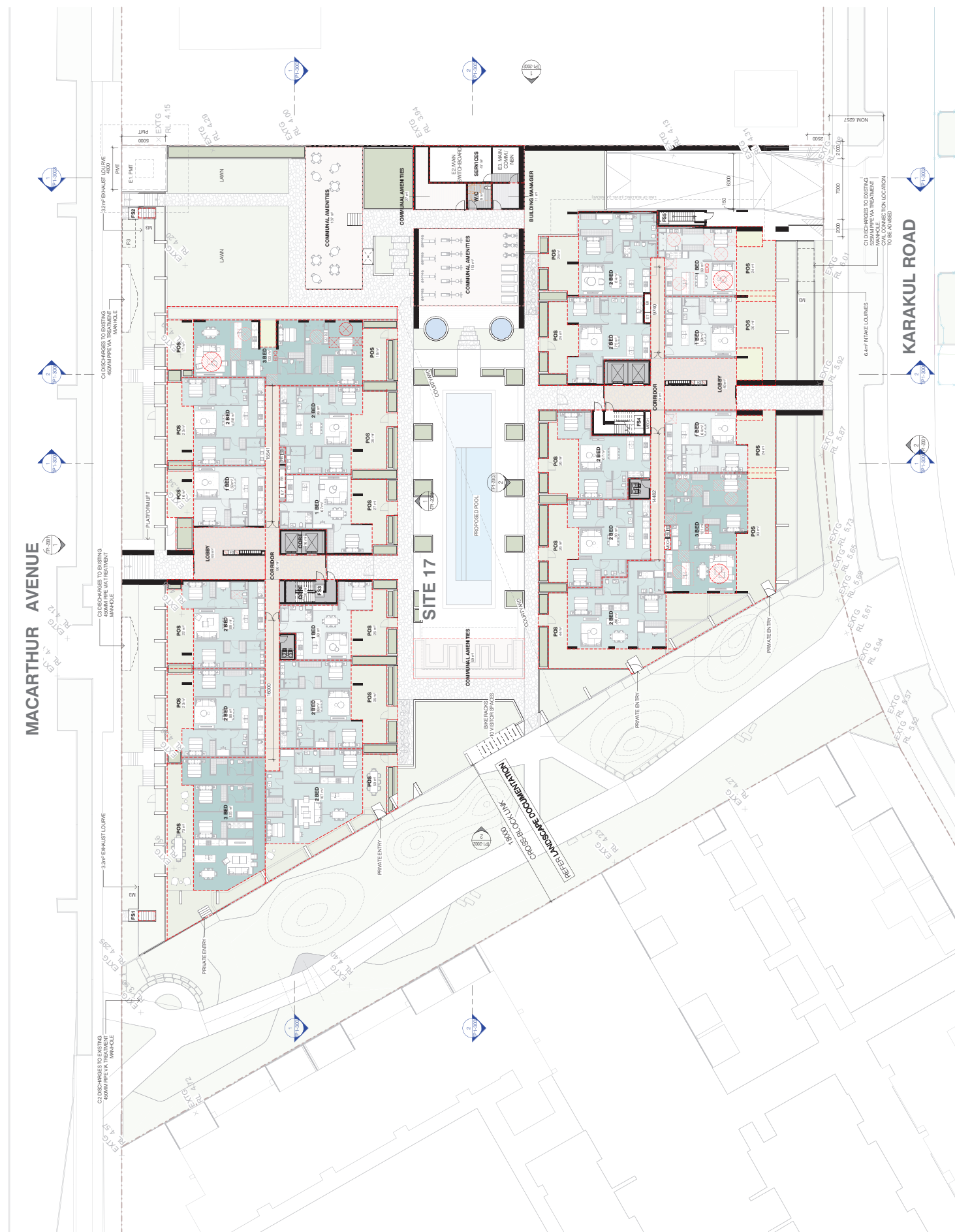
+61 3 9066 2000

info@carr.net.au  
carr.net.au

Project	LOT 17 NORTHSHORE HAMILTON
Address	Lot 17 280 Macfarlane Avenue, Hamilton, Queensland
Site	BASEMENT 01
Date	22/11/2024
Project No	24047
Drawn By	MMME CHD RW
Check By	MMME CHD RW
Rev	19



**STRUCTURE** —  
BOUNDARY TO ADJACENT SITE  
SHOWN HATCHED.











## Appendix C    Systems and Specifications

## C.1 Specified Refuse Management Equipment

The table below provides contextual examples of the specific equipment types specified in this OWMP and is not intended to provide an exhaustive list of all potential options of the required equipment.

Bin / Equipment Types	Waste Streams	Examples	Information
Residential unit bins	General waste and recycling		Various options and sizes. Built and standalone bin available. Examples: <a href="https://www.bunnings.com.au">https://www.bunnings.com.au</a>
Communal area bins	General waste, recycling, food waste, paper / cardboard		Various options and sizes available. To be supplied depending on preference and space available. Examples: <a href="https://www.sourceseparation-systems.com.au/-/product/multisort">https://www.sourceseparation-systems.com.au/-/product/multisort</a> <a href="https://methodrecycling.com/au/">https://methodrecycling.com/au/</a>
1100L bins	General waste, recycling, paper / cardboard		Dimensions approx. 1070 x 1240 x 1330mm (L x W x H) (dimensions depend on contractor) Examples: <a href="http://www.justwheeliebins.com.au">http://www.justwheeliebins.com.au</a> , <a href="https://www.australianwastemanagement.com.au">https://www.australianwastemanagement.com.au</a>
Dual Refuse Chute System	General waste, recycling, food waste		Refuse disposal in multi-storey buildings through refuse chutes options include: single chute for waste only, or single chute with diverter system or dual chute for disposal of waste and recycling Examples: <a href="https://www.wastech.com.au/products/chutes">https://www.wastech.com.au/products/chutes</a> <a href="https://www.elephantsfoot.com.au/products/chutes">https://www.elephantsfoot.com.au/products/chutes</a>
Linear Conveyor	General waste, recycling, food waste		Automated bin rotation (e.g. linear or carousel) to manage bin fill level and prevent overflow under chutes Example: <a href="https://www.elephantsfoot.com.au/products/compactors/carousel-linear">https://www.elephantsfoot.com.au/products/compactors/carousel-linear</a> <a href="https://wastech.com.au">https://wastech.com.au</a>

Bin / Equipment Types	Waste Streams	Examples	Information
Chute Discharge Compaction	General waste		Compactors designed for integration with the refuse chute to minimise the volume of general waste. Examples: <a href="https://www.elephantsfoot.com.au/products/compactors/carousel-linear">https://www.elephantsfoot.com.au/products/compactors/carousel-linear</a> <a href="https://wastech.com.au">https://wastech.com.au</a>
Organics Household Composting, Worm Farm, Digesters (Optional)	Food waste / organics		Organics / food waste separation, composting and digesting; household-type and commercial grade equipment available. Examples Ecoguardians Soilfood <a href="https://www.ecoguardians.com.au/soilfood-soilfood">https://www.ecoguardians.com.au/soilfood-soilfood</a> Urban Composter <a href="https://www.urbancomposter.com.au">https://www.urbancomposter.com.au</a> Worm Farm <a href="https://wormsdownunder.com.au/products-wormmod">https://wormsdownunder.com.au/products-wormmod</a>
Refuse / Cleaners Trolleys (Optional)	All Streams		Assisted manual transfer of refuse Examples: <a href="https://rubbermaidcommercial.com.au/products/waste-management/mega-brute">https://rubbermaidcommercial.com.au/products/waste-management/mega-brute</a> <a href="https://www.materialshandling.com.au/products/deluxe-compact-cleaning-carts">https://www.materialshandling.com.au/products/deluxe-compact-cleaning-carts</a>
Counter-top E-Waste Recycling (Optional)	Electronic Waste		Prepaid battery collection Example: <a href="https://envirostream.com.au/product/prepaid-countertop-battery-recycling-box/">https://envirostream.com.au/product/prepaid-countertop-battery-recycling-box/</a> <a href="https://www.ecoactiv.com.au/product/4l-battery-recycling-prepaid-service/">https://www.ecoactiv.com.au/product/4l-battery-recycling-prepaid-service/</a> Toner cartridge collection <a href="https://zerowasteboxes.terracycle.com.au/products/ink-and-toner-catridges-zero-waste-boxes">https://zerowasteboxes.terracycle.com.au/products/ink-and-toner-catridges-zero-waste-boxes</a>

## Appendix D   Refuse Signage

## D.1 Refuse Signage

Waste signage guideline are provided by the Queensland government:

<https://www.qld.gov.au/environment/pollution/management/waste/recovery/recycling/signage>.

### General Refuse Signage



### Other Refuse Signage



### Colour coding as per AS 4123.7-2006

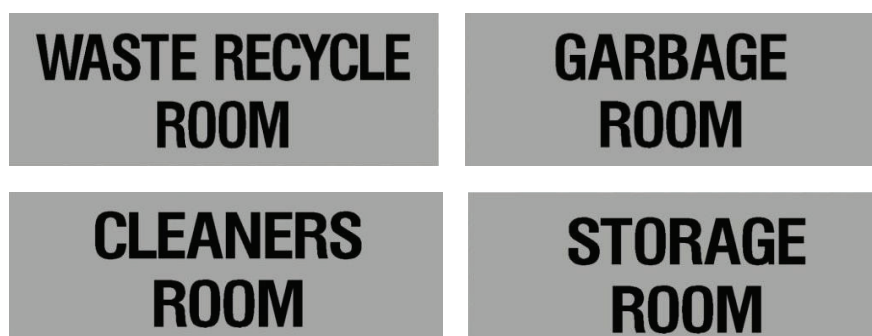
Mixed (Commingled) Recycling	PMS 108
General waste (landfill)	PMS 032C
Organics	PMS 15-0343
Paper and cardboard recycling	PMS Process Blue C
Soft Plastics	PMS 1655
Used Cooking Oil	Grey



## D.2 Other Refuse, Facility and Safety Signage

Various signage including refuse area, safety and facility signage should be arranged through certified signage providers. Example signs can be found at <http://www.signblitz.com.au>, <https://www.wayout.com.au> or <https://www.smartsign.com>.

### Example Refuse Room Signage



### Example Facility Signage



### Example Safety Signage



## Appendix E    Terms and Abbreviations



In this OWMP, a term or abbreviation has the following meaning unless indicated otherwise:

TERM	ABBREVIATION	DEFINITION
<b>Equipment</b>		
Bin (Refuse Bin)		A plastic or steel container for disposal and temporary storage of waste or recycling items. Various types and sizes exist for different items and purposes. Examples include residential unit bins, bulk bins, MGB, steely bins and specialised for medical waste or cigarette butts.
Bin Storage Area		An enclosed area designated for storing on-site refuse bins or a refuse compactor within the property.
Bulk Bin		A galvanized or steel bin receptacle that is greater than 360L in capacity generally ranging from 1.00m <sup>3</sup> to 4.50m <sup>3</sup> used for the storage of refuse that is used for on-site refuse collection.
Bulk Mobile Garbage Bin	Bulk MGB	A plastic (polypropylene) receptacle that is greater than 360L in capacity generally ranging from 660L to 1100L used for the storage of refuse.
Collection Point		An identified position where refuse bins are stored for collection and emptying. The collection point can also be the bin storage area.
Compactor		A receptacle that provides for the mechanical compaction and temporary storage of refuse. It allows to reduce bin numbers and collection frequency.
Composter		A container or machine used for composting specific food scraps and/or organic materials.
Food Waste Recycling System		Defined as a vacuum or pump-based system for shredding, macerating or pulping of food waste. The food waste is transferred through pressure (service) pipes to sealed liquid storage tanks.
Green Waste		All vegetated organic material such as small branches, leaves and grass clippings, tree and shrub pruning, plants and flowers.
Liquid Waste		Non-hazardous liquid waste generated by commercial premises should be connected to sewer or collected for treatment and disposal by a liquid waste contractor (including grease trap waste).
Mobile Garbage Bin	MGB	A plastic (polypropylene) bin or bins used for the temporary storage of refuse that is up to 360L in capacity and may be used in kerbside refuse collection or on-site collection.
Putrescible Waste		Putrescible waste is the component of the waste stream liable to become putrid and usually breaks down in a landfill to create landfill gases and leachate. Typically applies to food, animal and organic products.
Recycling		Recycling contains all material suitable for re-manufacture or re-use, e.g. glass bottles and jars; plastics such as PET, HDPE and PVC; aluminium aerosol and steel cans and lids; milk and juice cartons; soft drink, milk and shampoo containers; paper, cardboard, junk mail, newspapers and magazines.
Refuse		Refuse is material generated and discarded from residential and commercial buildings including general waste, recyclables, green waste and bulky items.
Refuse Storage Room		An area identified for storing on-site MGBs or Bulk Bins within the property.
Refuse Trolley		A cart on wheels that can be used to collect smaller quantities of refuse from different areas or rooms of a building or site, and wheel the collected refuse to a (bulk) bin storage area where it is disposed. Refuse trolleys are commonly used in hotels or offices.
Regulated Waste		Regulated waste is waste prescribed under legislation as regulated waste.

TERM	ABBREVIATION	DEFINITION
Transfer (Manual Transfer)		Manual transfer means physical transfer of refuse material and associated bulk bins or trolleys without assistance.
Waste		Waste is referred to as refuse material with the exclusion of recycling, green waste, hazardous waste, special waste, liquid waste and restricted solid waste.
Waste (General Waste)		General waste is generally referred to as material free of any actual or apparent contamination such as pathological / infectious, radioactive materials and / or hazardous chemical. Reporting use is for material considered to be free of food waste.
Wheelie Bin		A MGB of up to 360L, usually with 2 wheels for easy transfer. A common type is a 240L wheelie bin used for kerbside collection in many residential areas.
<b>Measures</b>		
Cubic Metre	m <sup>3</sup>	Volume in cubic metre(s) related to refuse management equipment.
Ground Floor Area	GFA	The GFA of all storeys of a building is measured from the outside of the external walls or the centre of a common wall. It is commonly measured in square metres.
Kilogram	kg	Kilogram(s) related to refuse weight.
Litre	L	Litre(s) related to refuse volumes.
Square Metre	m <sup>2</sup>	Square metre(s) related to refuse areas.
Ton	T	Ton(s) related to refuse weight.
<b>Collection Vehicles</b>		
Body Truck		A conventional heavy vehicle with a covered loading area. It is generally not specifically designed for emptying the content of bins into the truck during refuse collections, but can be used to carry entire (full) bins for servicing by bin swap-over.
Refuse Collection Vehicle	RCV	A vehicle specifically designed for collecting and emptying refuse bins and refuse compactors.
Rear-End-Loading Refuse Collection Vehicle	REL RCV	A truck specially designed to collect municipal solid waste and recycling, typically 240L wheelie bins to 1100L bulk bins, from rear loading mechanism and haul the collected waste to a solid waste treatment facility.
Tank Truck		An RCV that is specifically designed to collect liquid wastes such as waste cooking oil and food waste pulp. The waste is typically pumped from a waste storage tank into the truck via a hose. Liquid waste management equipment is often provided by the contractor who collects the waste and operates the truck.